Health Partners

Best Extras

Best Extras is our most comprehensive cover that provides 100% back on two dental check-ups, two physio visits and your optical limits at Health Partners Providers in South Australia. Plus cover with higher limits on an extensive range of services Australia-wide, including major dental, unlimited general dental, orthodontic, chiro, podiatry, psychology, aids & appliances, remedial massage and more.



100% back at Health Partners Providers

- Two dental check-ups at Health Partners Dental
- Two physio visits at a Health Partners participating physio
- Optical up to limits at Health Partners Optical and recognised providers



Covered Australia-wide

You can choose to see any dentist, optometrist or other recognised provider. But when you book with a Health Partners Provider in South Australia, you'll get more back and exclusive offers.

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(Dental	Dental All benefits per person, per calendar year, unless otherwise stated				
	Services	Provider	Benefit	Limit	Waiting Period
100% back Dental Check-up	Dental check-up¹ Where clinically required. Includes examination, removal of plaque, stains and calculus, scale and clean, fluoride treatment, comprehensive gum assessment, and 2 x-rays.	Health Partners Dental	100%	2 x check-ups	2 months
		Health Partners Dental	90%		
General Dental	Preventative care, extractions and minor repairs such as fillings and fissure seals.	Health Partners participating dentist	80%	Unlimited	2 months
	nissure seuis.	Recognised provider, specialists & referrals	Set benefits. Call us for a quote.		
	Standard Mouthguard ²	Health Partners Dental	100%	1	2 months
Member Bonus	Dental products such as toothbrushes and whitening products.	Health Partners Dental	20% discount ³	Unlimited	None
		Health Partners Dental	90%		
Major Dental	Gum care, root canal, complex fillings, sleep apnoea care ⁴ , crowns and dentures.	Health Partners participating dentist	80%	\$1,200	
		Recognised provider, specialists & referrals	Set benefits. Call us for a quote.		
Orthodontic	Specialist dental treatment to help align teeth and jaws. Includes spacers, braces, orthodontic plates and retainers.	Recognised Orthodontist	100%		12 months
		Recognised Dentist	50%	Yr 1- \$900⁵ Yr 2- \$1,500⁵ Yr 3- \$2,000⁵ Yr 4- \$2,800⁵	

Dental check-up is available through Health Partners Dental only. Check-up includes the most common items where clinically required, items include 11, 12, 111, 114, 121, 123, 165, 221 and 22 x 2. Standard mouthguard (151) with choice of 1 colour from selected range.

*Discount for dental products is available to all Health Partners members.

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⁴Excludes sleep apnoea devices.

⁵Maximum yearly amount, less previous amounts claimed. Lifetime limit is \$2,800. A treatment plan will be required.

Benefits claimed at Health Partners Dental, Health Partners participating dentist and recognised providers will all count towards the total dental limit.

Optical All benefits per person, per calendar year					
	Services	Provider	Benefit	Limit	Waiting Period
100% back on Optical		Health Partners Optical	100% Plus 40% unlimited benefit once annual limit reached.		
	Prescription eyewear ⁶	Recognised providers ⁷	100%	\$300 Sub-limit for recognised providers \$250	2 months
Member Bonus	Non-prescription sunglasses and glasses, solutions and accessories.	Health Partners Optical	30% discount	Unlimited	None

Prescription eyewear includes prescription glasses, prescription sunglasses, and prescription contact lenses. Also included are the add-ons to your prescription lenses such as tinting and anti-reflective coating. 7Excludes internet providers, see Member Guide for details.

Benefits claimed at Health Partners Optical and recognised optical providers will both count towards the optical limit.

Core Therapies

All benefits per person, per calendar year

Use your Core Therapies limit the way you want. We've bundled the most commonly used therapies, like physio, chiro and osteo, so you have the flexibility to use your limit on therapies that are important to you. Refer to our Member Guide for more information on eligibility.

	Services ^a	Provider	Benefit	Limit	Waiting Period
100% back on Physiotherapy	Initial or subsequent consultation only, excludes group, class and hydrotherapy treatment.	Health Partners participating	100% 2 x visits		
Physiotherapy	Initial, subsequent, long, lymphoedema, hydrotherapy, group and class treatment.	physiotherapist	90%	\$1,200 \$400 sub-limit applies to	2 months
Physiotherapy,	Initial consultation.		\$50	group, class and hydrotherapy treatment	
Chiropractic, Osteopathy & Exercise	Subsequent, long and lymphoedema consultation.	Recognised provider	\$40		
Physiology	Group, class and hydrotherapy treatment.		\$15		

The benefits apply whether service is provided at home, hospital, clinic or pool for hydrotherapy. Hydrotherapy benefit does not include pool entry fees. Benefits claimed at Health Partners participating physios and recognised providers will all count towards the total limit.

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4 Ambulance	All benefits per person, per calendar year					
	Services	Provider	Benefit	Limit	Waiting Period	
100% back on Emergency Ambulance	Emergency ambulance service only; Australia-wide coverage for road and air services.	Recognised provider	100%	1 up to the value of \$20,000	2 months	

Ordination Pharmacy				All benefits per person,	per calendar year
	Services	Provider	Benefit	Limit	Waiting Period
Pharmacy	PBS prescriptions that are not already subsidised by the Government. ⁹ Private and compounding prescriptions. ¹⁰	Health Partners participating pharmacies	You'll only pay \$20 or less per prescription Pay max. of \$40	\$600	2 months
Member Bonus	Non-prescription items. ¹¹		20% discount	Unlimited	None

⁹No benefits apply to Government subsidised scripts. To understand if your script is subsidised speak to your pharmacist.

••• Other Therapies

All benefits per person, per calendar year

Use your Other Therapies limit the way you want. We've bundled the less common therapy options together and provided a combined limit to create flexibility, so you can use your limit on therapies that are important to you. Refer to our Member Guide for more information on eligibility.

	Services	Provider	Benefit	Limit	Waiting Period
Podiatry ¹² , Dietitian, & Eye Therapy	Initial and subsequent consultation.		\$50	477.0	
Podiatry Surgery	Podiatric Surgery in Providers' room or as an Inpatient in Hospital. ¹³		90%		
Speech Therapy & Occupational Therapy ¹⁴	Initial and subsequent consultation.	Recognised provider	\$75	\$750	2 months
Psychology	initial and subsequent consultation.		\$100		

¹²In South Australia, special arrangements apply with Sportsmed Podiatry at our Morphett Vale location. Benefits may vary, call us for a quote. This may change from time to time.

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¹⁰Including vaccinations, hormone implants, allergen implants and IVF-associated drugs.

 $^{^{\}rm 11}{\rm Discount}$ applies to most non-prescription items, some conditions apply.

¹⁵Please note, to claim hospital-related benefits (e.g. theatre and accommodation costs), you need hospital cover with podiatry.

¹⁴In South Australia, special arrangements with Adelaide Lymphoedema Clinic apply, for lymphoedema treatment. Benefits may vary, call us for a quote. This may change from time to time.



Use your Wellness limit the way you want. We've bundled the most commonly used therapies that support your overall wellness, so you have the flexibility to use your limit on the therapies that are important to you.

	Services	Provider	Benefit	Limit	Waiting Period
Remedial Massage Chinese Herbalism Myofascial Release Therapeutic Massage Swedish Massage Myotherapy Nutritionist Acupuncture	Initial and subsequent consultation.	Recognised provider	\$35	\$300	2 months

Aids and A	All benefits per person, per calendar year, unless otherwise stated					
	Services	Provider	Benefit	Limit	Sub-limit	Waiting Period
Orthotics					\$300 sub-limit annually	
Asthmatic Spray Appliances - nebuliser & spacer devices					\$250 sub-limit. Maximum applicable benefit is limited to once every rolling ¹⁶ 3 years	
Blood Glucose & Blood Pressure machines ¹⁷	Medically necessary aid and appliance. Refer to our Member Guide for more information regarding eligibility.	Recognised provider	90%	\$600 sub-limits apply.	\$250 sub-limit. Maximum applicable benefit is limited to once every rolling® 3 years	12 months
Hearing Aids					\$600 sub-limit. Maximum applicable benefit is limited to once every rolling ¹⁶ 3 years	
Sleep Apnoea Apparatus					\$600 sub-limit. Maximum applicable benefit is limited to once every rolling ¹⁶ 3 years	

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 ¹⁵A letter from your medical practitioner may be required.
 ¹⁶A rolling year is defined as a continuous year period following each claimed date of service.
 ¹⁷Device only.

(C) Healthier Living ¹⁸ All benefits per person, per calendar year					
	Services	Provider	Benefit	Limit	Waiting Period
Bowel Cancer Screening		Health Partners participating pharmacies or a recognised provider.			
Quit Smoking Program		Health Partners participating pharmacies			
Diabetes Association Membership	Healthier Living benefits are designed to support members who are looking to improve the way they manage their health condition(s)		90%	\$200	2 months
Post-natal Lactation Consultation	and overall wellness. Refer to our Member Guide for more information on eligibility.	Decembed available	30%	φ200	ZIIIOIIIIIS
Weight Management Program		Recognised provider			
Medically Necessary Gym & Fitness Programs					

¹⁸For approved conditions or when medically necessary, subject to eligibility requirements; supporting documentation will be required.



Transferring from another fund?

If you have already served your waiting periods for an equivalent level of cover, you will not have to re-serve your waiting periods. If you are transferring to a higher level of cover, waiting periods will only apply to any additional services, treatments, goods and any higher limits. During this time you will receive the same benefits you received on your previous cover - for a Health Partners equivalent cover. Otherwise the waiting periods as shown will apply.

For further details refer to the 'What you need to know about your extras cover' section of the Health Partners Member Guide.

Not	covered by your Policy	Additional Information		
X	Not permitted under the Government Rules	Not clinically proven treatment such as Pilates, Yoga, Tai Chi and Naturopathy		



Health Partners is a signatory to the Private Health Insurance Code of Conduct. Go to privatehealthcareaustralia.org.au/codeofconduct

Benefits vary according to cover level. Benefits are subject to the rules, conditions and eligibility criteria as set out in the Member Guide. It is the policyholder's responsibility to understand what is and what is not covered by their health insurance policy, therefore this information should be read in its entirety and retained in conjunction with the Health Partners Member Guide. Information about our Dispute Resolution Process and Health Partners' Privacy Policy can be found in the Member Guide. A Definition & Interpretation section is located in the Member Guide to assist in understanding key terms. If you are requiring treatment, you can call us on 1300 113 113 to check if you are covered and if your provider or chosen hospital is recognised by us.

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